



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION - SOCIAL WORK

FOURTH SEMESTER – APRIL 2013

SW 4964 - INDUSTRIAL RELATIONS & TRADE UNION

Date : 03/05/2013
Time : 1:00 - 4:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL the questions. Answer to each question should not exceed 50 words.

(10X2=20 Marks)

01. Define Industrial Relations.
02. List out the factors that influence the Industrial Relations System.
03. Distinguish between Suspension pending Enquiry and Punitive Suspension.
04. Define Grievance.
05. What is meant by Sticking Point?
06. State any two Skills required for Collective Bargaining.
07. Expand the following: 1. ILC 2. SLC 3. JMC 4. JPC
08. What is meant by Workers' Participation in Management?
09. List out the major Central Trade Union Organisations.
10. Define Gherao.

SECTION – B

Answer any FOUR of the following questions. Answer to each question should not exceed 300 words.

(4X10=40 Marks)

11. Trace the historical development of Industrial Relations.
12. Briefly explain the criteria for Recognition of Trade Unions.
13. Bring out the importance of an effective Grievance Redressal Mechanism.
14. Analyze the Factors that influence the process of Collective Bargaining.
15. Throw light on the Role of State in regulating Industrial Relations.
16. "Freedom of Association ensures protection and promotion of interests of the Workers." Elucidate.

SECTION – C

Answer any TWO of the following questions. Answer to each question should not exceed 600 words.

(2X20=40 Marks)

17. Elaborate on the steps involved in taking Disciplinary Action.
18. Elucidate on the significance of Workers' Participation in Management in improving Industrial Relations.
19. Highlight the impact of ILO on India's Labour Policy.
